

Tradefair Financials Security Statement

Tradefair Financials values your business and the trust you have placed in us. We take the security of your accounts and confidential information very seriously and employ a variety of tools, techniques, and processes to help protect them and make your online trading experience as secure as possible.

How We Protect You

Tradefair Financials has put multiple physical, electronic, and procedural layers of security in place to protect you. They include (but are not limited to):

Individualized Username and Password

When you open an account with Tradefair Financials, a username that is unique to you is chosen and we will ask you to create your own password to access your account(s).

Security Questions

When you open an account with Tradefair Financials, we will ask you to select security questions and provide answers. If we ever need to confirm your identity, your correct answers to these security questions will help us verify it's you.

Automatic Time-out

A time-out feature is used to protect your accounts from unauthorized access should your PC be left unattended or should you be unable to exit our trading system by normal means.

Firewalls

Our trading systems are isolated from the Internet through the use of a firewall. All access from outside of Tradefair Financials must go through this firewall which screens the requests and allows only valid traffic to reach the server.

Encryption

When you send us sensitive data over the Internet, such as personal information or trades, we encrypt the connection that we make with you. Encrypting the transmission of data makes it nearly impossible for an unauthorized third party to decipher the sensitive information as it travels between Tradefair Financials and you.

Monitoring

We use a variety of monitoring techniques to detect unusual or unauthorized activity. This measure is used to ensure that we can quickly and efficiently respond to potential inappropriate use of our systems or unauthorized access attempts.

Additional Security Measures

Our online security extends beyond a unique username and password, encryption, and firewalls. Our layered approach allows us to protect your information in a comprehensive manner including additional security measures that may be activated in response to certain activities or events.

How to Protect Yourself

While we seek to protect your information on our systems, it is very important that you take precautions to protect yourself and the information you share over the Internet. You can use the following recommendations to protect yourself.

Online Security Tips

Use a current Web browser.

Avoid downloading programs from unknown sources.

Change your passwords regularly and use combinations of letters, numbers, and "special characters" such as "pound" (#) and "at" (@) signs. Do not use your Tradefair Financials trading system password as a password for other online accounts.

Protect your online passwords. Don't write them down or share them with anyone.

Protect your answers to security questions. Select questions and provide answers that are easy for you to remember but hard for anyone else to guess. Do not write down your security questions or answers or share them with anyone. If you have selected security questions on other websites, avoid using the same questions to protect your Tradefair Financials online account. Please note that we will never ask you to provide answers to your security questions via email.

Use secure websites for transactions and shopping. Shop with merchants you know and trust. Make sure Internet purchases are secured with encryption to protect your account information. Look for "secure transaction" symbols like a lock symbol in the lower right-hand corner of your Web browser window or "https://..." in the address bar of the website. The "s" indicates "secured" and means the webpage uses encryption.

Always log off from any website after making a purchase with your credit or debit card. If you cannot log off, shut down your browser to prevent unauthorized access to your account information.

Close your browser when you're not using the Internet.

Mobile Trading Security Tips

Use the keypad lock or phone lock function on your mobile device when it is not in use. These functions password-protect your device so that nobody else can use it or view your information. Also be sure to store your device in a secure location.

Frequently delete text or email messages from your financial institutions, especially before loaning out, discarding, or selling your mobile device.

Never disclose via text message or email any personal information (account numbers, passwords, or any combination of sensitive information like your government issued id numbers or birth date that could be used in identity theft).

Computer Security Tips

Keep your computer operating system up to date to ensure the highest level of protection.

Install a personal firewall on your computer.

Install, run, and keep anti-virus and anti-spyware software updated.

Conduct online trading activities on secure computers only. Public computers (computers at internet cafes, copy centres, etc.) should be used with caution, due to shared use and possible tampering. Online trading activities and viewing or downloading documents (statements, etc.) should only be conducted on a computer you know to be safe and secure.

Email Security Tips

Be wary of suspicious e-mails. Never open attachments, click on links, or respond to e-mails from suspicious or unknown senders.

If you receive a suspicious e-mail, do not respond or provide any information. Contact Tradefair Financials customer service.

Security Notices

Phishing

Phishing is an identity theft tactic in which the attacker sends official-looking email forged to appear as if it had been sent by a trusted service provider (typically a financial institution). The emails typically attempt to coerce recipients into clicking on links or executing attachments by stating that they are required to update their personal or account information. Executing the attachments will potentially install spyware on the recipient's computer and attempt to collect personal information. Clicking on links will lead the recipient to an official-looking web site that is operated by the attacker, and will present a form asking for personal, account, or financial information.

In addition to the tips provided in the "How to Protect Yourself" section above, you should consider the following additional measures:

Never provide sensitive personal information (passwords, account info, social security numbers, etc.) in response to an unsolicited request whether via email, web, phone, or otherwise. No legitimate financial services company or merchant would ever request that information openly through any of those channels. If you believe that the request may be legitimate, contact the company yourself via their main phone number to validate.

Log in to your accounts regularly and review your statements for suspicious activity.

Tradefair Financials may contact you from time to time in an effort to update our records. However, we will not ask you to provide information such as your login name or password. If you are ever unsure if a representative of Tradefair Financials is requesting information from you, contact us using the information provided on our website to verify the request rather than the contact information provided in the email you received.

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